

Unified Messaging

# ► InterMail

A Superior Enterprise Voice Messaging Solution

## IM-2400

### Voice Messaging System



Voice Mail  
& Unified Messaging  
Solution

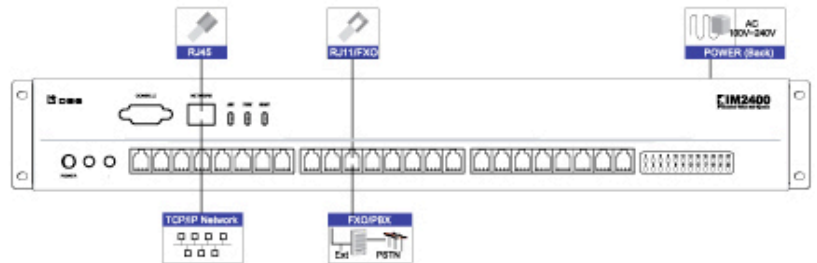
# A New Generation Voice Mail/UMS

## Enterprise Voice Messaging Solution

With more than 10 years of experience in Computer Telephony Integration, DSG Technology is proud to bring you the InterMail IM2400. An intelligent voice mail system designed specifically for small-to-medium enterprises that will dramatically improve your business communications. IM2400 combines the power of Internet and the most advanced voice processing technology, offering you the most cost-effective next generation Voice Messaging Solution.

### *All-In-One, Plug and Play*

IM2400 is a single box, plug-and-play solution. It eliminates the hassle of computer maintenance and offers the reliability and stability that can only come from a dedicated and integrated hardware/software platform.



### *Versatile and Powerful Features*

IM2400 offers a comprehensive list of features that exemplify all the traditional voice mail/auto-attendant capabilities in their enhanced form. Designed with the end user in mind, IM2400 is easy to install and maintain.

► **Customizable Automated Attendant**

With up to 300 sets of auto-attendant scripts (AA scripts), you can custom design different auto-attendant per port, per time period, with different greetings, call handling, etc.

► **Automatic Call Distribution**

Calls can be evenly distributed among group members, providing enhanced call flow control.

► **Easy PBX Integration**

Integration with a PBX can not be easier. IM2400 provides a pull-down PBX list to let you pick your PBX model, and a setup Wizard helps to automate the installation process.

► **Dynamic Message Notification**

You can receive message notification per your scheduled time period, interval, retry count, via extension, message lamp, pager, external/mobile phone, and e-mail.

► **Personal Distribution List**

Each mailbox owner can define their own personal distribution list for message forwarding and broadcasting, adding personal touch to the mundane communication.

► **Call Management**

Call handling can be managed by functions such as Automatic Call Forwarding and Do-Not-Disturb mode setting. Messages can also be automatically forwarded to designated mailboxes.

### Converging Voice and Data

IM2400 is a robust and compact voice messaging system that integrates voice and data networks to create powerful features that are unparalleled by traditional equipment. Integrated with your existing data network, IM2400 can voice-link remote offices, transmit real-time data, and be maintained through network based utilities.

► **Real-time Network and Line Monitor**

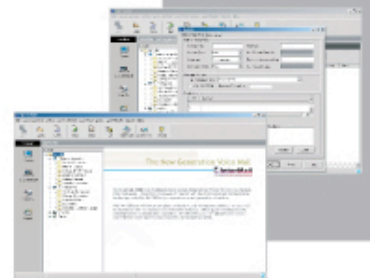
IM2400 constantly monitors and keeps track of system activities to provide simple and quick system sanity check for the administrator. A line monitor that captures in-bound and out-bound DTMF signals for the voice channels is very useful for field diagnostics.

► **Network Voicemail Management Software(IMS)**

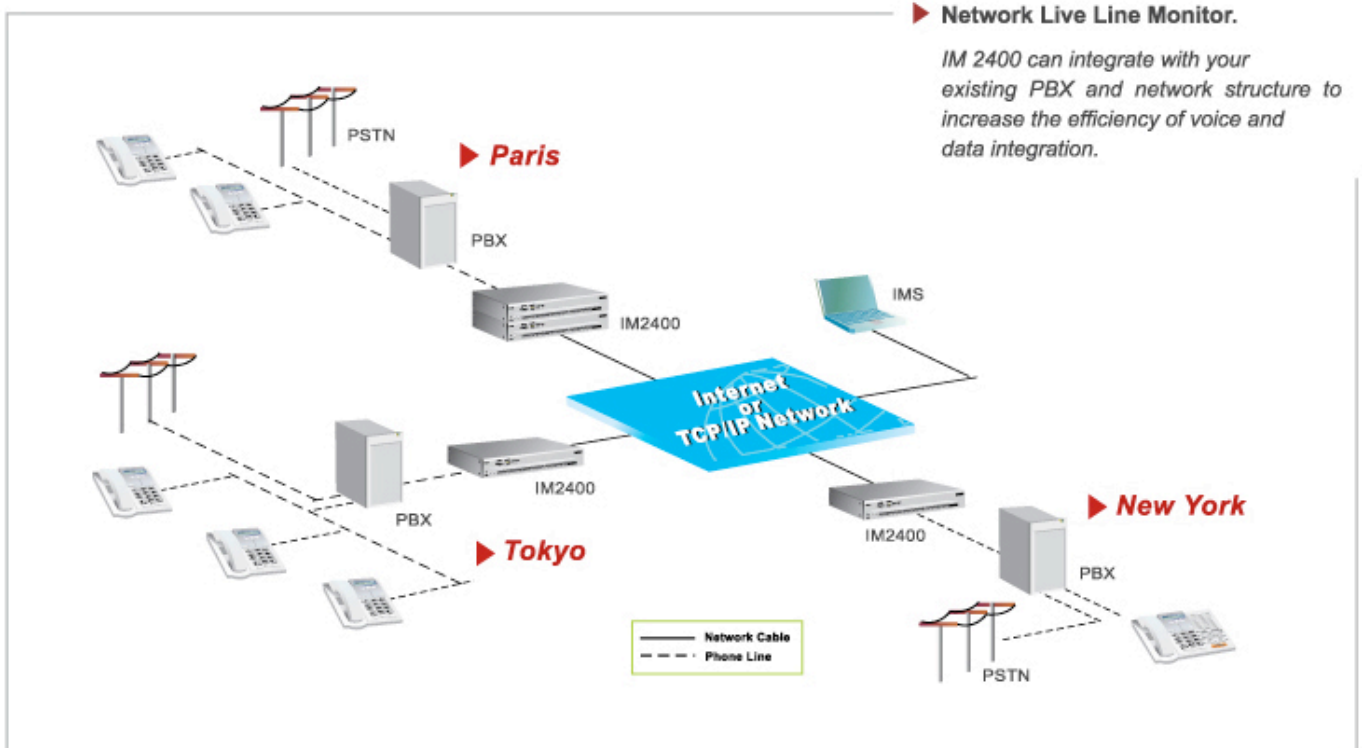
Offers easy graphical user interface to set up and maintain the system via the network. Designed with archive structures, you can have access and full maintenance control from wherever the network is available.

### Unified Messaging System

IM2400 can integrate with your e-mail servers to receive your voice messages with e-mail. It brings the convenience and efficiency of computer telephony integration to a single, dedicated platform, making organizing and accessing your personal communication records simple, freeing time for better work productivity for your business.



### IM 2400 and Network Structure



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## IP-Enabled Voice Messaging System

### System and Administration

- 4/24 Ports, 2,700+Hours Hard Disk
- Supervised Call Transfer Using Call Progress Tone
- Non-Supervised Call Transfer Using
  - In-Band DTMF Signaling
  - Out-Of-Band RS-232 Integration
- Fax Detection
- Multilingual System Prompts
- Multi-Level System Security Passwords
- Pre-Programmed Default Setting
- Reset To Default Setting
- System Parameters Backup/Restore
- System Status And Traffic Report
- Real-Time System And Line Monitor
- Fast Disconnect Detect
  - Loop Current
  - Busy Tone
  - Disconnect Tone
  - Dial Tone
  - Disconnect Signal
  - Disconnect by AA Tree Action
- Support Win2000, WinXP, Vista and Win7

### Installation and PBX Integration

- Setup Wizard
- PBX Selection List
- Touch-Tone Programming With Voice Guide
- Support 3 types language Network Based Voicemail Management Software(IMS)

### Voice Mail

- Message Tag
  - Private
  - Urgent
- Message Auto-Purge
- Up to 999,999 mailboxes per system
- Voice Storage capacity up to 2700 hours
- Personal Distribution List
- Cross-Platform Message Notification
  - Extension
  - Message Lamp
  - Pager
  - Mobile/Off-Site Phone
  - E-mail
- Personal Notification Priority And Schedule
  - Notify Urgent/Private/First Message
  - Notify During Business/Personal Hours
- Programmable Notification Channels
- Add Comment To Message When Forwarding
- Programmable Message Length
- Full Message Playback Control
  - Save
  - Delete
  - Replay
  - Time Stamp
  - Reply
  - Forward
  - Skip
  - Rewind
  - Fast Forward
  - Volume Adjustment
- Mailbox Duplication
- Multiple Personal Greetings
- Mailbox Types
  - Real
  - Virtual
  - Multi-Tenant
  - System Administrator

### Auto Attendant

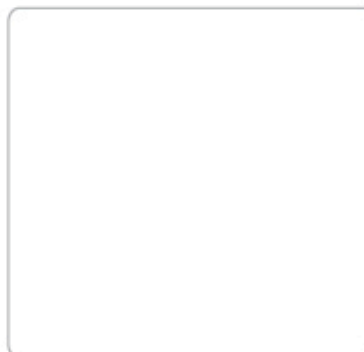
- 300 AA Menu Scripts
- Call Distribution Options
  - Linear
  - Circular
  - ACD
- Support 9-digit extensions
- Real-Time Call Transfer To Preset Numbers
- Hold For Busy
- Name Announcement
- Options Before Leaving A Message
- Dial By Name
- Automatic Call Forwarding To
  - Extension
  - Mobile Phone
- Different Greetings and Call Flow Per Channel/Business Hours
- Holiday/Emergency/Special Greetings
- Operator And Extension Groups
- Optional Automatic Transfer To Operator
- Call Answering Options
  - Do-Not-Disturb
  - Automatic Call Forward

### Hardware Specification

<b>Storage Type</b>	40GB Hard Disk
<b>Network Interface</b>	10/100BaseT RJ45
<b>Internet Protocols</b>	TCP/IP, SMTP
<b>COM Port</b>	RS-232
<b>Channel Interface</b>	RJ-11, FXO
<b>Channel Density</b>	4 - 24 Channels
<b>LED Indicators</b>	Power, Link Ready and 4 - 24 Channel Indicators
<b>Power Input</b>	100V~240V AC, 65W
<b>Temperature</b>	0°C ~ 50°C (32°F ~ 122°F)
<b>Weight</b>	5.2 kg
<b>Dimension</b>	65mm x 270mm x 440mm (H x D x W)

For more information, please visit [www.dsg.com.tw](http://www.dsg.com.tw)

### Distributor



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